

### **Tribal Veterans Service Officer Corner**

### **Greetings Veterans!**

As we close out 2022, I am looking forward to a wonderful 2023 working with all of you.

I am focusing on the topic of Aging this coming year. What this means is I will be providing workshops, training, and information about resources, programs, and paperwork that can help you as you get older with planning and gathering resources.

In-addition, I would like to continue the Veteran Monthly Meet-Ups as well so that veterans can come enjoy a cup of coffee and meet up with other veterans.

Monthly, I receive paper copies of the Army, Navy, Marines, and Air Force Times publications and you are welcome to stop by and grab one.

I have plenty of non-perishable food boxes available right now. If any Veteran, widow of a Veteran, or families of a Veteran would like one please contact me.

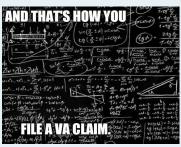
I hope you all had a wonderful holiday and I wish you the best in the New Year! Stay warm and I will see you in 2023!

~ Ramona, TVSO (Accredited)

### TVSO Upcoming Events







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### Special points of interest

- Claim Filing Office Hours
- 988
- Disability Pay Increase

If you are serviceconnected and receiving pay, did you notice your pay increase?



#### Tribal Veterans Service Officer



IT2(SW) ~ United States Navy

# **Important Portland VA Contacts**

Pharmacy Dial Option 1

Primary Care Scheduling Dial Option 2

Specialty Care Scheduling Dial Option 2

Enrollment Dial Option 3

Billing Dial Option 4

### **Administrative Contact Numbers**

Billing – Non VA (877) 881-7618

Patient Travel (503) 273-5020

Release of Information (503) 273-5196

Patient Advocate (503) 273-5308

Comp. & Pension (503) 906-5100

## **Specialty Care Contact Numbers**

Audiology (503) 721-1434

Dental (503) 273-5024

Imaging/Radiology (503) 273-5126

Mental Health (503) 273-5058

Operative Care (503) 721-7887

Optometry (503) 721-7890

Prosthetics / Cloth. Allow (503) 721-1429

# **Claim Appointment Schedule**



988



## VA Claims ~ Frequently Asked Questions

- Q. What is the claim process and what should I expect?
- **A.** You file your application with the TVSO or by yourself. VA will send you notification that they received it and reach out to you via phone or mail to schedule your compensation and pension exams . It is very important to attend those exams in order for your claim to move forward.
- Q. How long does a claim take to process? A. 3 to 4 months
- Q. What happens after my tests are done and they finished everything?
- **A.** After VA processes your test results, reviews your medical records, and any other information they need to, they will make a decision to approve your claim or deny your claim. VA will send a letter of notification for approvals and denials.
- **Q.** If approved, what do I need to do? **A.** Set up an appointment with the TVSO to go over your approval, your percentage, and to find out more about your payments, and benefits.
- **Q.** What if my claim was denied? **A.** Set an appointment with the TVSO to go over your denial letter which explains why the claim was denied.
- **Q.** What if I don't agree with the denial? **A.** We can file a supplemental claim based on new and relevant evidence!
- So, make an appointment with the TVSO to file for your service-connected disabilities.



Social Services Department Attn: TVSO 9615 Grand Ronde Rd. Grand Ronde, OR 97347 PLEASE PLACE STAMP HERE