



When will my refill be ready?

There are several ways to know when your prescription is ready:

- Talk to a pharmacy staff member to receive a text when your prescription order is mailed out, ready for pick up, or delivered to the lockers. [Contact Preference Form](#).
- Refill requests status can be checked on the Grand Ronde pharmacy app or [refill website](#).

Download the Pharmacy App:

[iOS](#)

[Android](#)

- In general, refills ordered are ready for pick up or to be mailed by the end of the next business day. Inclement weather, prescriptions without remaining refills, stock shortages, [holiday closures](#), and weekends can cause delays in filling an order.
- **Refill tips:**
 - i. Patients on the Tribal health benefit or Tribal employee insurance plan can generally refill maintenance medications 21 days before running out on a 90-day supply.
 - ii. Automated refill program for non-controlled substances is available.