

FAQs

Q: Where can I get a paper application?

A: Paper applications are available in Building B. They can be turned in there too.

Q: What examples of SNAP verification can we use?

A: Examples of SNAP verification include an award letter, monthly benefit amount, eligibility notices, EBT transaction history – this could be mail you have received or through accessing your states mobile app or online account.

Q: How long will it take to process these?

A: Please allow at least 3 business days to process your application, we appreciate your patience.

Q: How can I get my funds once my application is processed?

A: Applicants will be given the option of direct deposit (if already set up with finance), mail or check pick up. Those wishing to pick up their checks may do so at Social Services (Bldg B). If you select check pick up, please call 503-879-2034 to verify your check is ready.

Q: Who can I contact if I run into issues?

A: For questions contact 503-879-2034.